

MSK Telephone Assessment Service (TAS)

Your GP has referred you to Telephone Assessment Service with your musculoskeletal (joint / muscle / bone / ligament / soft tissue) condition to enable us to make a clinical decision as to which clinic would suit your needs.

Your GP will generate a unique booking reference number and password for you; such that you can make an appointment (your GP may do this for you or may give you the paperwork for you to make the appointment yourself).

This allows you to select a time / date for your telephone appointment that suits you and we will ring you at this time.

The clinical information in the referral sent by your GP will be reviewed by an experienced clinician so that when you ring at the time of your telephone appointment a member of the team will discuss the most appropriate clinic for you to attend and you will be offered choice of the available venues/dates/times to have your treatment.

In many cases the appointment will be made for you whilst you are on the phone so please have your diary to hand. However, some departments may not have their appointments visible to us so we will send your referral to the chosen department and they will contact you directly with an appointment.

We aim to keep as close as possible to your appointment time.

Contact information telephone no:
0113 305 5045

Email: leedsmk.helpline@nhs.net



Help us get it right

If you have a complaint, concern, comment or compliment please let us know by speaking to a member of our staff. We learn from your feedback and use the information to improve and develop our services.

If you would like to talk to someone outside the service contact the [Patient Experience Team](#) on **0113 220 8585**, Monday to Friday 9.30am to 4.30pm or email lch.pet@nhs.net

We can make this information available in Braille, large print, audio or other languages on request.